

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Wednesday, March 13, 2024 8:37:00 AM

Case No. 2024-00010

Thank you for your comments on the application of Morgan County Water District Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2024-00010, in any further correspondence. The documents in this case are available at [View Case Filings for: 2024-00010 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Tuesday, March 12, 2024 8:47 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

From: PSC Electronic Filings Mailbox <pscfilings@ky.gov>
Sent: Tuesday, March 12, 2024 8:43 AM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by [REDACTED] on Tuesday, March 12, 2024 at 8:42 AM

Name: Janice Carpenter
Address: 4112 steele branch rd
City: West liberty
State: Kentucky
Zip Code: 41472
Phone number where you can be reached: [REDACTED]
Home phone: [REDACTED]
Utility Name: Morgan County Water
State the nature of your concern: The rate increase is absolutely outrageous we are already paying more than most counties now.
Have you contacted the utility about the problem: Yes

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Wednesday, March 13, 2024 8:41:00 AM

Case No. 2024-00010

Thank you for your comments on the application of Morgan County Water District Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2024-00010, in any further correspondence. The documents in this case are available at [View Case Filings for: 2024-00010 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Tuesday, March 12, 2024 9:20 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

From: PSC Electronic Filings Mailbox <pscfilings@ky.gov>
Sent: Tuesday, March 12, 2024 9:12 AM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by [REDACTED] on Tuesday, March 12, 2024 at 9:11 AM

Name: James Phipps
Address: 5908 Highway 460 East
City: West Liberty
State: Kentucky
Zip Code: 41472
Phone number where you can be reached: [REDACTED]
Home phone: [REDACTED]
Utility Name: Morgan County Water District

State the nature of your concern: Firstly let me begin in saying I fully understand how a water utility works and how water is distributed all the way to the consumer from the water plants. Secondly I do not understand how a utility can ask for so many increases as this one has and is still be loosing over 30% of the water. The MCWD has more employees than any other utility in our county and there is NO reason that these leaks cannot be located and taken care of. In my opinion and experience the consumer of any utility should NOT have to pay for the losses of a utility when it is on the backside of their meter and especially in the distribution lines of the utility. In 2019 the supervisors of the utility were in front of the PSC in a hearing and flat

out LIED about fire departments stealing water from hydrants. I am a firefighter in Morgan County and know full well fire departments have never stolen water from the MCWD, in my opinion this was just a ploy to get the PSC off their back and try to pass the buck. The people of Morgan County deserve better than this. People on limited income will suffer due to this 41% rate increase. I believe a full audit of the MCWD should begin immediately and any discrepancies should be made PUBLIC and those who are responsible for those issues should be investigated and charged immediately!! Respectfully, Jamie Phipps
Have you contacted the utility about the problem: No

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Wednesday, March 13, 2024 8:42:00 AM

Case No. 2024-00010

Thank you for your comments on the application of Morgan County Water District Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2024-00010, in any further correspondence. The documents in this case are available at [View Case Filings for: 2024-00010 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Tuesday, March 12, 2024 9:35 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

From: PSC Electronic Filings Mailbox <pscfilings@ky.gov>
Sent: Tuesday, March 12, 2024 9:27 AM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by [REDACTED] on Tuesday, March 12, 2024 at 9:26 AM

Name: Richard Sexton
Address: 6639 hwy 1002
City: West Liberty
State: KY
Zip Code: 41472

Phone number where you can be reached: [REDACTED]

Home phone:

Utility Name: Morgan County Water District

State the nature of your concern: The proposed water rate increase is way too high for our little town with little to no jobs everyone has to leave county to work it's already a lot higher than other counties around here they need to cut down on everything it's crazy the prices for hookup why so much more than city parts come from same vendors

Have you contacted the utility about the problem: No

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Wednesday, March 13, 2024 8:42:00 AM

Case No. 2024-00010

Thank you for your comments on the application of Morgan County Water District Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2024-00010, in any further correspondence. The documents in this case are available at [View Case Filings for: 2024-00010 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Tuesday, March 12, 2024 9:36 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

From: PSC Electronic Filings Mailbox <pscfilings@ky.gov>
Sent: Tuesday, March 12, 2024 9:34 AM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by [REDACTED] on Tuesday, March 12, 2024 at 9:34 AM

Name: Kasandra Coffee
Address: 421 Upper Pleasant Run Rd
City: West Liberty
State: KY
Zip Code: 41472
Phone number where you can be reached: [REDACTED]
Home phone:
Utility Name: Morgan County Water District
State the nature of your concern: The water rate increase is too much. It is not a fair one.
Have you contacted the utility about the problem: Yes

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Wednesday, March 13, 2024 8:43:00 AM

Case No. 2024-00010

Thank you for your comments on the application of Morgan County Water District Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2024-00010, in any further correspondence. The documents in this case are available at [View Case Filings for: 2024-00010 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Tuesday, March 12, 2024 9:47 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

From: PSC Electronic Filings Mailbox <pscfilings@ky.gov>
Sent: Tuesday, March 12, 2024 9:39 AM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by [REDACTED] on Tuesday, March 12, 2024 at 9:39 AM

Name: Dusti Lewis
Address: 1235 Pleasant Run Road
City: West Liberty
State: Kentucky
Zip Code: 41472
Phone number where you can be reached: [REDACTED]
Home phone:
Utility Name: Morgan County Water District
State the nature of your concern: I am writing to oppose the proposed rate hike for the Morgan County Water District. The water district is being grossly mismanaged, and the financial irresponsibility of the administration is the sole reason for the need for a rate hike. Clean water for Appalachians is always touted as a big concern, but these rate hikes tell a different story. I suggest you closely examine the management of the district and be very diligent in your research as to the need for any increase whatsoever.
Have you contacted the utility about the problem: No

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Wednesday, March 13, 2024 8:44:00 AM

Case No. 2024-00010

Thank you for your comments on the application of Morgan County Water District Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2024-00010, in any further correspondence. The documents in this case are available at [View Case Filings for: 2024-00010 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Tuesday, March 12, 2024 11:00 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

From: PSC Electronic Filings Mailbox <pscfilings@ky.gov>
Sent: Tuesday, March 12, 2024 10:46 AM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by [REDACTED] on Tuesday, March 12, 2024 at 10:45 AM

Name: Mark johnson
Address: 2705 hwy 460 w
City: West liberty
State: Ky
Zip Code: 41472
Phone number where you can be reached: [REDACTED]
Home phone: [REDACTED]
Utility Name: Morgan county water district

State the nature of your concern: 41% Are you kidding me. Maybe over 5 years! Why not fix the problem of a 60% water loss instead of just raising the rate. I'm on a very fixed income and can barely afford to live now and I have two children to support. I'm not looking for government handouts because those are paid by the tax payer. I am not the tax payers responsibility. I take care of me! No reason for employees to be driving home new trucks. Unless your on call. No need for a new building when the o e your in doesn't cost anything. If the current building needs repairs. Then fix them. Just like a house. Everything needs a little TLC. but sticking it to the people that won't be able to afford it is not the answer!!

Have you contacted the utility about the problem: Yes

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Wednesday, March 13, 2024 8:45:00 AM

Case No. 2024-00010

Thank you for your comments on the application of Morgan County Water District Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2024-00010, in any further correspondence. The documents in this case are available at [View Case Filings for: 2024-00010 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Tuesday, March 12, 2024 11:00 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

From: PSC Electronic Filings Mailbox <pscfilings@ky.gov>
Sent: Monday, March 11, 2024 8:34 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by [REDACTED] on Monday, March 11, 2024 at 8:33 PM

Name: Candace Fulks
Address: 560 HIGHWAY 1000
City: West Liberty
State: KY
Zip Code: 41472
Phone number where you can be reached: [REDACTED]

Home phone:

Utility Name: Morgan County Water

State the nature of your concern: The county water is increasing the water rate a very large amount. This is extremely concerning to have done to a low income area. Water is a need and a right to a community. Unfortunately, pricing it at a rate where the average person cannot afford to use it is unexcusable. The company took no time to thoroughly explain why these rate increases must happen or take public opinion or need into consideration. This action and these choices are very concerning to the rights of individuals within the community and will cause long term problems with the people, children, elderly, and other at risk populations without our area.

Have you contacted the utility about the problem: Yes

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Wednesday, March 13, 2024 8:46:00 AM

Case No. 2024-00010

Thank you for your comments on the application of Morgan County Water District Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2024-00010, in any further correspondence. The documents in this case are available at [View Case Filings for: 2024-00010 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Tuesday, March 12, 2024 11:28 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

From: PSC Electronic Filings Mailbox <pscfilings@ky.gov>
Sent: Tuesday, March 12, 2024 11:27 AM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by [REDACTED] on Tuesday, March 12, 2024 at 11:26 AM

Name: Kristi Gullett
Address: 120 Pleasant View Lane
City: Ezel
State: KY
Zip Code: 41425
Phone number where you can be reached: [REDACTED]
Home phone:
Utility Name: Morgan County Water District
State the nature of your concern: I am emailing concerning the possible increase in the Morgan County Water District water bill. At this time, we currently pay anywhere from \$60-\$90 per month for water only (no sewer). If this fee is raised at the proposed 41% this would create a hardship on my finances, as well as, many others in my county. Please consider reducing the increase!
Have you contacted the utility about the problem: Yes

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: Water raise
Date: Wednesday, March 13, 2024 8:47:00 AM

Case No. 2024-00010

Thank you for your comments on the application of Morgan County Water District Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2024-00010, in any further correspondence. The documents in this case are available at [View Case Filings for: 2024-00010 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: Sue Vance [REDACTED]
Sent: Tuesday, March 12, 2024 1:55 PM
To: PSC Meeting <PSC.Meeting@ky.gov>
Subject: Water raise

[REDACTED]

I don't know how they think people on a fixed income can pay higher! We can't! My husband n I are against this rate increase!

Sent from my iPhone

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Wednesday, March 13, 2024 8:48:00 AM

Case No. 2024-00010

Thank you for your comments on the application of Morgan County Water District Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2024-00010, in any further correspondence. The documents in this case are available at [View Case Filings for: 2024-00010 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Wednesday, March 13, 2024 7:24 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

From: PSC Electronic Filings Mailbox <pscfilings@ky.gov>
Sent: Wednesday, March 13, 2024 3:08 AM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by [REDACTED] on Wednesday, March 13, 2024 at 3:07 AM

Name: Tara Blanton
Address: 4014 Upper Sand Lick Rd
City: West Liberty
State: Kentucky
Zip Code: 41472
Phone number where you can be reached: [REDACTED]

Home phone:
Utility Name: Morgan County Water District
State the nature of your concern: I am not happy at all with this proposed rate increase of 41%!!!!!!! We already pay double what most counties do for just minimal water usage!!!! This is absolutely ridiculous!!! Plus if we pay with a card we have to pay 4 dollars and something extra!!! Which is a bunch of bull crap!!! We are on a fixed income and can't afford a rate increase!!! It will come down to eating or having water. I'm sure that there is many others that this will affect the same way. We do not need a rate increase!! People simply can't afford it!!! Thanks for your time.
Have you contacted the utility about the problem: Yes

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Wednesday, March 13, 2024 8:49:00 AM

Case No. 2024-00010

Thank you for your comments on the application of Morgan County Water District Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2024-00010, in any further correspondence. The documents in this case are available at [View Case Filings for: 2024-00010 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Wednesday, March 13, 2024 7:25 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

From: PSC Electronic Filings Mailbox <pscfilings@ky.gov>
Sent: Tuesday, March 12, 2024 8:33 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by [REDACTED] on Tuesday, March 12, 2024 at 8:32 PM

Name: Tobie
Address: 87 widow
City: Ezel
State: KY
Zip Code: 41425
Phone number where you can be reached: [REDACTED]
Home phone: [REDACTED]
Utility Name: Morgan county water district
State the nature of your concern: Rate increases. Citizens of Morgan county can not afford such a drastic rate increase
Have you contacted the utility about the problem: No

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Wednesday, March 13, 2024 8:50:00 AM

Case No. 2024-00010

Thank you for your comments on the application of Morgan County Water District Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2024-00010, in any further correspondence. The documents in this case are available at [View Case Filings for: 2024-00010 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Wednesday, March 13, 2024 7:26 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

From: PSC Electronic Filings Mailbox <pscfilings@ky.gov>
Sent: Tuesday, March 12, 2024 5:45 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by [REDACTED] on Tuesday, March 12, 2024 at 5:45 PM

Name: Melina Carpenter
Address: 1096 Centerville Road
City: West Liberty
State: KY
Zip Code: 41472

Phone number where you can be reached: [REDACTED]

Home phone: [REDACTED]

Utility Name: Morgan County Water District

State the nature of your concern: My concern is the hike itself.... most Morgan countians are living paycheck to paycheck as it is...me being one!! And this will only hurt Morgan county and the citizens of Morgan county the most!! We are already paying water bills from \$50-\$60 dollars and with this hike can see as much as \$89-\$90!! No, there will be no good come from this!!!

Have you contacted the utility about the problem: No

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Wednesday, March 13, 2024 8:50:00 AM

Case No. 2024-00010

Thank you for your comments on the application of Morgan County Water District Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2024-00010, in any further correspondence. The documents in this case are available at [View Case Filings for: 2024-00010 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Wednesday, March 13, 2024 7:34 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

From: PSC Electronic Filings Mailbox <pscfilings@ky.gov>
Sent: Tuesday, March 12, 2024 4:27 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by [REDACTED] on Tuesday, March 12, 2024 at 4:26 PM

Name: Ira Shannon Vest
Address: 1415 HWY 882
City: Ezel
State: KY
Zip Code: 41425

Phone number where you can be reached: [REDACTED]
Home phone: [REDACTED]

Utility Name: Morgan Co. Water District

State the nature of your concern: The proposed increase of our local water bill is ridiculous. Our water bill was raised recently. While we understand that new technology would be nice, it's not a necessity. Nor is a new building. People are suffering in this economy.

Have you contacted the utility about the problem: Yes

From: [PSC Consumer Inquiry](#)
To: [PSC Public Comment](#)
Subject: FW: KY PSC Utility Inquiry
Date: Tuesday, March 12, 2024 9:06:41 AM

[REDACTED]

From: PSC Electronic Filings Mailbox <pscfilings@ky.gov>
Sent: Tuesday, March 12, 2024 9:04 AM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted on Tuesday, March 12, 2024 at 9:04 AM

Name: Samantha Hampton
Address: 200 hwy 946
City: Ezel
State: Kentucky
Zip Code: 41425
Phone number where you can be reached: [REDACTED]
Home phone:

Utility Name: West Liberty Water Company

State the nature of your concern: To whomever it may concern; I am writing today in relation to the 41% proposed increase in water bills to Morgan county residents. I was deeply saddened to hear of such a proposed rise in price to what seems our already growing increases surrounding us. I refer to "our" as not my family alone but my community...a small community, full of different family dynamics, lifestyles and aspiring youth. As this community, why are we asked to suffer the repercussions of such an increase? Should our fixed income, elderly citizens, who built our community be asked to give up a meal on the table to pay the increase? Shall we explain to our youth after they have learned the water cycle, that although water is a readily available resource that some may not have access to such an amenity due to the amount it costs? At what point is enough- enough on the people? You might be thinking to yourself, well nothing in life is free. To that you are almost correct, what you may have forgotten is that generosity, lenity and faith are among many characteristics that are free. I urge you to find those characteristics within yourselves and put a stop to this increase on the people of Morgan county! We as a community should not suffer the burden of using a resources that is a necessity to life. Lastly, thank you for your time and consideration to my email today.

Have you contacted the utility about the problem: Yes
